



**AGED  
CARE  
STEPS**

## Member-only Aged Care Masterclass Registration form

Join Aged Care Steps in this half-day Masterclass where we share our experiences on a range of technical, practical and business issues. This session is only open to current members of the Aged Care Steps community.

The Masterclass is only offered face-to-face for interaction and networking with our team and your peers. These sessions will not be recorded and will not be available online.

### Agenda

9.00am – 9.45am	Arrival and tea/coffee
9.45am – 10.15am	<b>Update session:</b> Unpacking the Taskforce report & what might be ahead for aged care
10.15am – 11.30am	<b>Technical session:</b> Case studies – learning from the things we've seen
11.30am – 12.15pm	<b>Skills session:</b> Client conversations for review meetings – creating the aged care opportunity.
12.15pm – 12.45pm	<b>Open forum:</b> Your questions answered
12.45pm – 1.30pm	Networking and light lunch

Note: please note the agenda and topics may be subject to change at ACS discretion.

### Registration details

The registration fee is \$310+GST per attendee (10% discount for 3 or more registrations from an office).

Tick which city's Masterclass you wish to attend:

- |                          |  |                                |
|--------------------------|--|--------------------------------|
| <input type="checkbox"/> | Brisbane                                     | Tuesday 23 <sup>rd</sup> April |
| <input type="checkbox"/> | Melbourne                                    | Tuesday 30 <sup>th</sup> April |
| <input type="checkbox"/> | Sydney                                       | Wednesday 1 <sup>st</sup> May  |
| <input type="checkbox"/> | Please tick if you plan to join us for lunch |                                |

\* Masterclasses are restricted to current subscribers of the Aged Care Steps Essentials and Active memberships or current subscribers to the ACS Advice Generator.

Registrations close one week before each session, so register now and don't miss out.

## Attendee details

Complete this registration form to be issued with an invoice for payment by bank transfer or credit card. Return registration form to: [training@agedcaresteps.com.au](mailto:training@agedcaresteps.com.au)

Name		
Company name (for invoice)		
AFSL name (if applicable)		
Address (postal)		
City/suburb	Postcode	State
Daytime phone	Email	
Special dietary requirements		
Membership details (if applicable):		

## Terms and conditions

### Cancellation policy

Any variations to your registration are to be requested in writing to [training@agedcaresteps.com.au](mailto:training@agedcaresteps.com.au). Cancellations made more than 5 business days before the workshop will be eligible for a full refund (less booking fees if paid online). Cancellations within 5 business days of the workshop cannot be refunded. If you are unable to attend the workshop you may send a substitute in your place. Transfers to a future date can be requested but a \$88 (including GST) transfer fee may apply if requested within 5 business days of the workshop date.

### Disclaimer

Aged Care Steps (ACS) Pty Ltd will make every effort to ensure that the event and the program will take place as advised. ACS reserves the right to cancel or amend the workshop and will not take financial responsibility resulting from any changes, including travel and/or accommodation.

### Privacy information

Aged Care Steps (ACS) is committed to handling your personal information in accordance with the Privacy Act. If you do not provide the information requested we may be unable to process your registration. ACS will not share this information with external parties but may use it for marketing in relation to our services unless you tick the following box:



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